

Meet Philipp Angst: New CEO of SPS Vietnam



At the beginning of July 2014 Philipp Angst started working as the new CEO of Swiss Post Solutions Vietnam. We asked him to share his first impressions about the company and his future plans

1. How has your career at SPS led to your new position at SPS Vietnam?

I have worked for SPS now for six years. My last post was as Head of Operations at the Document Output Center in Zurich. Before this, I worked for several years in South Korea, Malaysia, Japan, Thailand and Taiwan. This June I moved to Ho Chi Minh City, where I will be based from now on.

There are many ways that my previous career choices have led to my new post. In all my recent posts, for example, I have been responsible, together with my team, for serving customers by providing top quality within Service Level Agreements.

2. What are the major achievements you will be inheriting from Frank Schellenberg's time as CEO of SPS Vietnam (formerly GHP Far East)

It is an honor for me to take over the management of SPS Vietnam from Frank Schellenberg. I thank Frank for his great achievements over the last 10 years, during which he founded and served as CEO at GHP Far East, now SPS Vietnam. He has left behind a company which gives forth a good atmosphere. Frank's accomplishments include developing a local data entry firm into an international Business

Process Outsourcing (BPO) provider with more than 1,100 employees.

3. Where will you be directing your efforts? What do you want to change and what will you keep the same?

My main efforts will be spent on supporting and promoting SPS employees at SPS Vietnam. Here in Vietnam, we are in possession of a diamond that can be polished to shine even more than it does now. As SPS Vietnam runs well, no big changes are foreseen. As small steps lead to great achievements, we will

make these together, one at the time.

4. What are your expectations and aims regarding company development?

My aim is to develop and strengthen business with our existing customers and to grow through developing new Business Process Outsourcing (BPO) models. The focus of growth will be on providing successful solutions and services within the sales organization of the SPS group. There are a lot of interesting opportunities out there waiting to be harvested.

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Production (left) and Network Operating Center (right) Teams of SPS Vietnam