

German Business Association

Swiss Post Solutions Ltd



Address: Saigon ICT, Quang Trung Software City, District
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- Business Process Outsourcing (BPO) Provider, located in Ho Chi Minh City and Can Tho (Vietnam)
- Founded in 2004 as GHP Far East Co., Ltd., renamed as Swiss Post Solutions Ltd. in 2013
- Majority of customers are located in Europe, Japan and Russia

Services

Data Entry: Data capturing from various forms & documents into a digital format (txt, csv, xml)

Document Processing: Postal entry, white mail processing, document content categorization, address management, web content classification, press clipping, media screening

IT Operational Services: Remote network operating center (NOC) performs monitoring, maintaining, hardware- & software control for international companies

Software Development: Web applications, java projects, data entry & OCR solutions, database design

Image Processing: Clipping, background removing, color adjustment, adding signatures, watermarks

Scanning Services: Document scanning for local enterprises

Competencies

Swiss Post Solutions (Vietnam) believes in a combination of quality, security and competitive price as a key to market success. ISO 9001:2008 and ISO/IEC 27001:2005

are applied to ensure quality and security of business processes. Compliance with the Directive 95/46/EC and the German Federal Data Protection Act enables the processing of confidential data. CMMI Level 3 is a solid basis of improving software development processes.

Business category: Business Process Outsourcing

Employees in Vietnam: more than 1000

Chamber Representatives



Mr. Philipp Angst
Chief Executive Officer

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Mrs. Tran Thi Dieu Thuan
Chief Operating Officer

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Mr. Hua Viet Minh
Chief Financial Officer

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Mrs. Nguyen Thi Diep
Chief People Office

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1. <http://www.gba-vietnam.org/index.php/login/>