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- Founded in 2004
- Business Process Outsourcing (BPO) Provider
- Located in Ho Chi Minh City and Can Tho, Vietnam
- Majority of customers are located in Europe and Japan

Services

- **Data Entry:** Data capturing forms/documents and translating them into digital formats (txt, csv, xml)
- **Document Processing:** Postal entry, white mail processing, document content categorization, address management, web content classification, press clipping, media screening
- **IT Operational Services:** Provide a remote Network Operating Center (NOC) performing monitoring, maintaining and hardware & software control for international companies
- **Software Development:** Web applications, java projects, data entry & OCR solutions, database design
- **Image Processing:** Clipping, background removing, color adjustment, adding signatures, watermarks
- **Scanning Services:** Document scanning for local enterprises

Competencies

Swiss Post Solutions Vietnam believes in a combination of quality, security and competitive price as a key to market success. Effective operational mode allows to process up to 1,000,000 documents per day in 35 languages. ISO 9001:2008 and ISO/IEC 27001:2013 are applied to ensure quality and security of business processes. Compliance with the Directive 95/46/EC and the German Federal Data Protection Act enables the processing of confidential data. CMMI Level 3 is a solid basis of improving software development processes. ISO 14001:2004 enables effective management of environmental impact.

Business category: Business Process Outsourcing

Employees in Vietnam: more than 1000

Address

Can Tho Youth Employment Center, 41 Cach Mang Thang 8, District Ninh Kieu, Can Tho City, Vietnam

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Chamber Representatives



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